

P.O. Box 70 Glen Burnie, Maryland 21060-0070

410-766-3300 www.thebankofglenburnie.com

"Your Own Local Bank"®

September 25, 2024

Important Information About Our Severna Park Branch ATM at: 534 Ritchie Hwy Severna Park, Md. 21146

Dear Valued Customer,

We want to provide you with an update regarding the final stage of our ATM replacement project. In early 2023, our Branch Administration Team conducted a comprehensive and systematic evaluation of our ATMs as part of an ATM replacement project. This evaluation included an in-depth analysis of customer usage across all Bank of Glen Burnie ATM locations. As we continue to invest in new technology, we felt it was important to carefully consider both, how our customers currently use our ATMs, and also anticipate future usage trends.

The results of this evaluation led to the installation of new ATMs at six branch locations, and earlier this year we completed the installation process for these ATMs. We will now begin the process of removing ATMs from locations with ATMs that will not be replaced. The Severna Park ATM is currently scheduled for removal on November 5, 2024. As a reminder, The Bank of Glen Burnie is a member of the MoneyPass® network, allowing customers surcharge-free access to thousands of ATMs across the U.S. and several are conveniently located very close to our branches.

Our commitment to meeting our customers' financial needs is unwavering. We assure you that we will continue to meet your unique banking needs with the same level of outstanding, customer-centered service that you are accustomed to.

We truly apologize for any inconvenience you experience, and hope you know that we value your business. Questions can be directed to the Severna Park Office at 410-544-0270, or you may dial our switchboard at 410-766-3300 to be directed to any Branch Manager.

We sincerely thank you for trusting us with your banking relationship and we look forward to serving your banking needs for many years to come.

Sincerely,

Donna Smith

Donna Smith Senior Vice President Director of Branch and Deposit Operations